Canon Printer Colours Not Accurate

The following information relates to those printers with individual ink cartridges.

This problem is usually caused by a dirty printhead, assuming of course, that all cartridges are in the correct slots and filled with the right ink. The printhead base becomes contaminated by contact with paper e.g. 'dog eared' paper where corner of paper is bent and then rubs across the printhead.

To clean printhead and restore correct colours:

1. Remove the cartridges and pull out the printhead.
2. Clean the head with head cleaning solution, and gently wipe with a low lint paper towel so it is fully clean and dry.
3. Check the cartridges for contamination. eg. In the sponge, yellow should look yellow and not green or dark; magenta should look pink and not dark etc
4. Reinstall the printhead and the cartridges.
5. Run a cleaning cycle and nozzle check via the Maintenance tab of your printer. (This may have to be repeated but no more than three times in any twenty-four hour period)

If the test print is missing yellow completely and the magenta is printing yellow and the registration marks on either side of the colour letters are all green. This shows ink contamination. If contaminated you can clean the cartridges or start with a new ones.