

Poor print quality

For inkjet cartridges with built in print head.



Try print head clean.

- 1) Run test page to see if print quality has improved. If not try next step.
- 2) Take cartridge out, Fold a tissue in half then in half again, Place ink cartridge (print head down) on the tissue to see if you have good ink blot.



**Good Blot test
blocked**

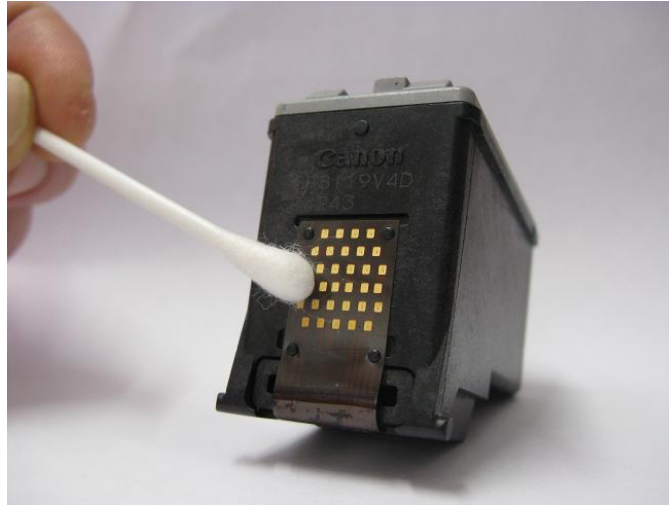


Failed Blot test with

Cyan and poor yellow

- 3) If good, Clean the electrical contacts on the side of the cartridge, Also clean the contacts in the printer with a cotton tip dampened with methylated spirits. There may be ink or foreign matter on them. Do not touch the contacts with

your bare hands as the oil and moisture on your fingers can damage the electrical properties of the contacts.



Try the next procedure if this does not improve print quality

Or if the print head is blocked. (Refer to blot test.)

- 1)** Hot but not boiling water approximately 4/5 mm deep in saucer, sit cartridge print head into water with cartridge in upright position, soak for five minutes. You can put 20mls of blue windex in the water if you have it. **DO NOT USE ANY OTHER CHEMICALS**



- 2)** Remove from water, pat dry moisture from print head onto folded tissue.
- 3)** Wipe cotton tip with methylated spirits over electrical contacts so there is no moisture on these when reinstalling.

- 4) You may need to repeat the soaking a couple of times to overcome dry ink in jets.
- 5) When you have ink on tissue after soaking install into printer and do a test page. If it is not running 100% do print head clean and run another test page.
- 6) It does not hurt to clean the electrical contacts in printer cartridge carriage and cartridge when replacing cartridges to ensure good contact.