If, when you install these compatible cartridges you get the message, 'your printer does not recognise this cartridge' please do the following:

Power Off Theory

1) With the **Power on** machine
2) Take cartridge out Leave door open
3) Turn **Power off** on wall
4) Leave off for three to five minutes
5) Turn power on
6) Close door, engine will run, when it stops open door
7) Printer should now be looking for cartridge
8) Reinstall cartridge
9) Close door.

Cartridge should be accepted at this point.