

Refilling and my Printer Warranty



You want to save money and the environment by refilling your printer cartridges but you are worried that this will void your printer's warranty. The short answer is, using refilled cartridges DOES NOT void the warranty of your printer. Printer manufacturers and suppliers will always tell you not to use refills in your printer advising that this will void your warranty. If you read the warranty you see that they all state that using non-genuine or refilled cartridges MAY void your warranty. At first reading the sentence sounds scary however, the key word here is "MAY", in the same sense that spilling coffee on your printer may also void your warranty. If your printer needs to be serviced and you don't know or are unsure of the terms of the warranty, it is far easier for the repairer to blame the fault on refilled or compatible cartridges rather than finding the fault in the printer. Fair Trade Laws absolutely forbid making use of a specific product a condition of a warranty unless the product is provided at no cost to the user (Federal Practices Act 1974). Given that printer manufacturers make their profits from selling cartridges not printers, they will never provide free cartridges.

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